

Session 59 –

Recommendations under the Convention on the Rights of the Child

Prepared by Child Helpline International and “Hope for Children” – September 2011

Recommendations

Cyprus needs a national helpline for children that can be reached through a short, free of costs telephone number. If the government of Cyprus supports the establishment of this service, a helpline has the potential to reach almost 170,000 children and young people annually.

To reach this number of children, the government should:

- Collaborate with “Hope for Children” UNCRC Policy Centre towards establishing a child helpline.
- Provide support, including resources, to establish and maintain the service.
- Ensure the helpline receives a free of costs, 3-4 digit number so that neither the child helpline nor the child needs to pay for accessing helpline services.
- Ensure the child helpline is a 24-hour service.
- Ensure the child helpline primarily caters to the needs of children.
- Facilitate the collaboration of the helpline with other child-focused NGOs and state alliances, such as the police, health and social welfare systems to enhance its intervention and follow-up model; thus, ensuring the long-term rehabilitation of children in need of care and protection.
- Ensure the child helpline has an outreach component for the most marginalised child and allocate funds to provide services in remote areas.
- Collaborate with “Hope for Children” to ensure that children are aware of and can access the helpline.

If you would like further information please contact Child Helpline International:

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