



Child Helpline International

Session 59 – Cook Islands

*Recommendations to the UN Committee on the Rights of the Child
Prepared by Child Helpline International – September 2011*

Recommendations

Cook Islands needs a 24-hour national child helpline with a 3 – 4 digit telephone number that is free of costs for both the child and the child helpline from both land lines and mobiles phones, and is accessible 24 hours per day 7 days a week.

Towards the establishment of a child helpline, the government should:

- Collaborate with NGOs willing to work towards establishing a helpline.
- Provide support, including resources, to establish and maintain the service.
- Ensure the helpline receives a toll-free, 3-4 digit number so that neither the helpline nor the child needs to pay for accessing helpline services.
- Ensure the child helpline is a 24-hour service.
- Ensure the child helpline primarily caters to the needs of children.
- Facilitate the collaboration of the helpline with other child-focused NGOs and state alliances, such as the police, health and social welfare systems to enhance its intervention and follow-up model; thus, ensuring the long-term rehabilitation of children in need of care and protection.
- Ensure the child helpline has an outreach component for the most marginalised child and allocate funds to provide services in remote areas.
- Collaborate with NGOs to ensure that children are aware of and can access the helpline.

If you would like further information please contact Child Helpline International:

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